




Saso Markoski

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PROFESSIONAL EXPERIENCE

-  Google Inc, Mountain View, CA Q1 2015 - Present
Information Technology Resident, Techstop
- Perform user training and technical support for computing devices (mac, windows, linux), videoconference equipment, smartphones, applications, and related technology.
 - Support includes specification, installation, and troubleshooting of apps, systems and peripherals.
 - Adept with diagnosis and resolution of unique, nonrecurring problems; confident communicator.
 - Team member during Google's live external Marketing events, performing WiFi and wired network installation and troubleshooting as well as providing customer support for up to 8k attendees.
 - Developed and executed Google Rapid Deployable Networks (GRDN) in support of 10 events (CES, Presidential Debates (5), Engage Americas 2016, TeamWork 2016, SXSW, NEXT 2016)
 - Develop and participate in local and worldwide IT projects and initiatives
 - Delivered Google Branded IT Infrastructure for 2016 US Primary Presidential Debate Spin Room and Filing Center
 - Received training on Cisco IOS devices and configurations
 - Increased efficiency and reduced manual work for the Event Technology Team by developing an automation tool to help keep Out Of Office calendar up to date.
 - Reduce setup time by up to an hour per switch at events by outlining a process for switch configuration.
 - Worked to create a tool to help with resource planning and managing assignments for upcoming events.

-  Ace IT Solutions, Saddle Brook, NJ 2014
Systems Engineer / NOC Engineer
- Research, implement, and solve all IT related inquires such as IT audits, server and network solutions, disaster recovery planning, and email exchange services.
 - Provide remote server administration to over 100 small to medium sized companies using remote monitoring tools.
 - Automated manual tasks that included a monitoring script to alert network operations center when a file server was infected with the infamous "cryptolocker" virus using VBScript and reporting for clients to monitor open ports on network using Nmap and Python.
 - Provide 24x7 incidence repose for all disaster recovery, server failures, and other P0 level outages.

-  KRS IT Consulting, Clifton, NJ 2012-2014
System Engineer
- Provide IT service solutions such as data backup and recover, server and network solutions, and email exchange services for small to medium sized businesses
 - Migrate local exchange servers to Office 365 cloud services.
 - Provide server administration, maintenance, upgrade, and installation
 - Migrate physical servers to virtual platforms using VMware and HyperV.
 - Perform regular user training and consultation in emerging technologies such as office 365 products.

Education

New Jersey Institute of Technology Newark, New Jersey
Bachelor of Science: Computer Engineering Minor: Applied Mathematics
Graduated: May 2013 GPA: 3.1 (Dean's List)
Educational Opportunity Program Member (EOP / EOF)

Skills

- Python
- MS Exchange through 2013, MS Office 365, Intermedia, Hosted Exchange
- Disaster Recovery, Business Continuity, Backup – Datto, Backup Exec
- Mac OS X, Linux, Windows 9x/ME/2000/XP/Vista, 7, 8, 8.1, 10 Windows Server 2003, 2008, 2008 R2, 2012, 2012 R2, VMware
- Sonicwall, Cisco
- DNS, DHCP, WAN, LAN, TCP/IP